

# Spector 360®

## Company-Wide Monitoring and Surveillance Software

Spector 360 enables you to monitor employee Internet and computer use, analyze trends and patterns, investigate suspicious behavior, search for specific details and report your findings all from the convenience of your desktop. Spector 360 is a scalable, centrally-managed, employee monitoring solution that is easy to deploy and manage over your network for both Windows and Mac OS.

### Key Benefits

- Increase employee productivity
- Conduct investigations and document violations
- Ensure adherence to Internet Acceptable Use Policies
- Provide "insider" theft protection
- Reduce bandwidth consumption and help desk calls
- Meet compliance requirements

### Features at a Glance

- Monitor all employee Internet and desktop activity with high-level charts, graphs and tables
- View detailed activity of individual employees with point-and-click drill down
- Automated reporting
- Includes context-based web filtering
- Multiple levels of security prevent tampering or disabling
- Configure, install and manage over existing network

### Powerful, Centralized Employee Internet Monitoring

Spector 360 records your employees' web sites visited, files transferred, documents printed, emails, chats, instant messages and applications run. In addition, through a first of its kind surveillance-like camera recording tool, Spector 360 provides context by showing you in exact visual detail what an employee does every step of the way.

Spector 360 takes the recorded Internet and computer activities from each of your users, feeds that information into a secure database and provides you with more than 50 built-in reports and unlimited customization to answer questions like:

- Which employees are spending the most time surfing web sites
- Which employees chat the most
- Who is sending the most emails with attachments
- Who is arriving to work late and leaving early
- Which employees are eating up bandwidth by downloading music, videos, and games
- Who is taking sensitive company files via USB Flash drives
- What are employees searching for on the Internet

Beyond reporting, Spector 360 offers user-level investigative tools. If you detect a problem or suspect a specific employee is the main culprit of abuse, you can dig deeper and review every detail of their computer and Internet activity to gather the evidence you need. The level of detail is so precise that you can see what employees do each and every second.

*"Spector 360 showed us that not only were our suspicions accurate, but misuse was more widespread than we thought... people were spending hours surfing the Internet or chatting."*

Fredrick Smith  
MIS Manager  
Florida Commission on Human Relations



## Why Monitor Your Employees?

The Top Reasons Companies Monitor Their Employees:

### Increase Productivity

Significantly reduce the amount of goofing off that has grown common in most workplaces (two hours per day per employee, on average). Spector 360 will cut this huge productivity drain by at least 75%.

### Conduct Investigations and Document Violations

Any employee suspected of engaging in inappropriate, illegal, or unapproved conduct can be investigated with Spector 360.

### Enforce your Acceptable Use Policy

Employees often believe that rules can be bent if no one is watching. Spector 360 is continually watching so employee abuse is minimized. Lower the incidence and risks of sexual and racial harassment and occurrences of online gambling and surfing of pornography.

### "Insider" Theft Protection

One in five employees will copy or print company-owned materials in the days leading up to their resignation. Others will routinely leak sensitive and confidential information, accidentally, intentionally, or otherwise. Spector 360 allows you to look back in time to detect and document this behavior.

### Compliance Requirements

Meet or exceed Federal, Industry, or Agency compliance requirements with Spector 360 by seamlessly maintaining records of communications and transactions – a requirement for companies in many industries.











### Guard Against Corporate Fraud and Criminal Activities

Detect employee fraud and criminal activity taking place within your company. Spector 360 ensures your office computers are not being used for illegal activities and helps you collect the proof you need to prosecute or take disciplinary action.

## Monitor Employees 24/7/365

Spector 360 empowers you to address your productivity, ethics, security, compliance and Internet abuse concerns head on, by monitoring computer usage across your company day and night, 365 days a year.

### Spector 360 will automatically record:

-  Web Sites Visited
-  Online Searches
-  Emails (including webmail)
-  Chats/Instant Messages
-  Keystrokes Typed
-  Program Activity
-  Network Activity
-  File Transfers
-  Documents Saved/Printed
-  Screen Snapshots

## Obtain a High-Level View of How Your Employees Are Using Company PCs and the Internet

With Spector 360, you can quickly observe how one or more employees are using company resources with easy-to-read intuitive charts. Analyze the usage patterns and trends of individuals, departments, divisions or your entire company. If anything seems to be amiss, you can drill-down to reveal the nitty-gritty details.

## Uncover the Details

High-level reports and charts help you quickly identify those employees who are most likely engaging in activities that are harmful. Suspect behavior can be examined in detail by drilling-down to view the Internet and desktop activity of any individual employee.

Several powerful and easy-to-use tools are provided in Spector 360 to allow you to sift through recorded data and locate

a specific event or pattern. You can even replay the screen snapshots associated with specific events using Spector 360's Screen Snapshot Viewer and its easy-to-use video-style controls. Generate professional, customized management reports of your findings with just a few clicks of a mouse.

## Customizable Reporting

Graphically analyze how the Internet and computers are being used throughout your business with literally dozens of customizable built-in charts and reports.

Display the events recorded today, yesterday, last week, a specific month or over an entire quarter or year. Focus on one employee, a department, or everyone within the company.

Spector 360 enables you to generate reports on demand from any of the displayed charts or data tables. Additionally, you can schedule automatic email delivery of reports.

## Includes Web Filtering

Spector 360 allows you to proactively control how your employees use the web by integrating Internet Filtering with world-class monitoring. Block access to specific web sites or to categories deemed inappropriate for your employees. Restrict access by individual, department or the entire company. With dozens of pre-defined web filtering categories, Spector 360 gives you the power to eliminate excessive and explicit Internet surfing while keeping your employees focused and on task.

## Manage Via the Network

Spector 360 is easy to install and manage over your existing network. Installation, configuration, data security and more can be accomplished from anywhere on the network.

## The Spector 360 Dashboard

The Dashboard is the focal point of Spector 360 and provides you with multiple ways to quickly review employee Internet and desktop activity. The Dashboard contains the following tools:

### Quick View (Figure 1)

View charts and data tables showing exactly how the Internet and computers are being used by your entire company, division, department, or an individual. Get answers to questions such as:

- Who is trying to visit blocked web sites the most?
  - What web sites do employees spend the most time visiting?
  - What do employees search for the most while online?
  - Who is chatting and instant messaging during work hours?
- and more...

### Data Explorer

View all recorded data by specific activity: Chat, Email, Web Sites Visited, and more... Powerful sorting features make it easy to focus on specific users, groups, computers and dates.

### User Explorer (Figure 2)

Concentrate your investigation on a single employee. Dig deeper by analyzing the employee's Internet and desktop activity using a streamlined interface that organizes this information under convenient tabs. Each tab represents a specific activity such as Email, Chat, Keystrokes Typed, and more...

### Reports

View professional, high-quality management reports on how employees are using the Internet and office computers. Print, email, or schedule automatic report delivery with a click of your mouse.

### Search

Quickly find the information that is most important to you by searching for a particular word or phrase.

### Management

Manage access privileges, web site filtering, report scheduling, backup, archiving and other security features. Remotely install or uninstall, configure and manage recording of network computers.

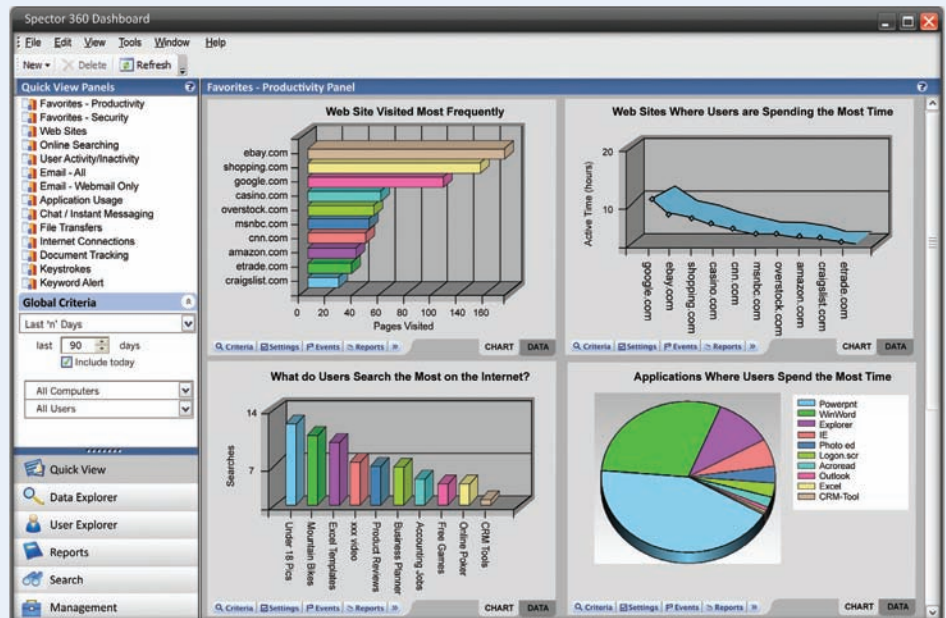
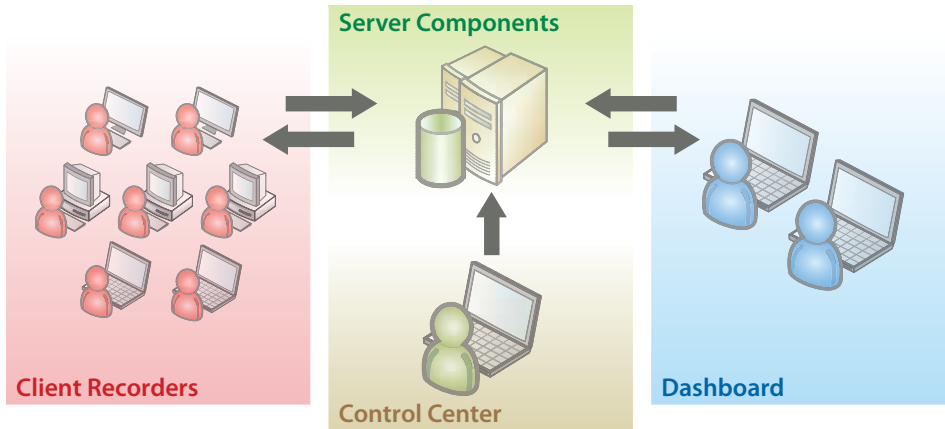


Figure 1. The Quick View tool allows you to graphically analyze how employees are using the Internet and office computers with more than 50 customizable built-in charts and reports.



Figure 2. The User Explorer tool empowers you to inspect the Internet and desktop activity tied to an individual employee, one person at a time. Plus, powerful screen snapshot recordings allow you to visually review employee activity much like a surveillance camera.

# Data Sheet | Spector 360



## Spector 360 Architecture

### Client Recorders

The Client Recorder is installed onto each computer (Windows/Mac/Laptop) being monitored and can execute in "stealth mode" so employees are unaware they are being monitored.

### Dashboard

The Dashboard is the focal point for all employee monitoring and is used to manage Spector 360 installations, retrieve recordings, review employee activity and produce or schedule reports. Several copies of the Dashboard may be deployed throughout your organization.

### Control Center

All of the Client Recorders are configured and managed by the Control Center, which is used to push out the installation to the clients located on the network.

### Server Components

Spector 360 includes software-based server components that can reside on one server-class machine or be distributed across multiple machines. The Server Components handle collection/archiving of recordings, web filtering and software service updates.

## System Requirements

### Recorder (for computers being monitored)

- Windows® 7, Windows Vista®, Windows XP, Windows Server® 2008 or 2003
- Mac OS® X v10.6 Snow Leopard® or Mac OS X v10.5 Leopard® (Intel® processor)
- Network Access (Networked on a Windows Domain, Workgroup, or Novell® Network)
- Administrator share level access to computer for remote installation

### Control Center

- Windows 7, Windows Vista, Windows XP, Windows Server 2008 or Windows Server 2003
- Administrator Privileges to each network computer being recorded
- Network access to computers being recorded

### Dashboard

- Windows 7, Windows Vista, Windows XP, Windows Server 2008 or Windows Server 2003
- Network access to the Data Vault / SQL Database Server
- Windows login or login privileges to the Database

### Server Components

- Windows 7, Windows Vista, Windows XP, Windows Server 2008 or Windows Server 2003
- Network access to computers being recorded
- Approximately 40 GB free hard disk space for a typical SQL database, with allowance for 50 MB (400 MB with snapshots and email attachments) for each user per month

*"With Spector 360 we can get a quick look at the activity of the whole company or a specific department — ON A GRAPH. You can start with an overall view... and then drill down to specifics."*

Steve Mitchell  
Information Technology Manager  
GMI Insurance Services

*"When I first showed Management a few Spector 360 reports, they were really impressed. The Spector 360 investment definitely is worth it... what we spent was quickly gained back in productivity."*

Steve Salisbury  
System Administrator  
Dannible & McKee, LLP

*"With Spector 360's User Activity Report, it's real clear who is busy and who is not. It's easy to see that inactivity is inactivity."*

Don Deas  
IT Manager  
GI Associates and Endoscopy Center

*"If something stands out, I can drill down and check on it ... you find out what's real."*

Franklin Arosemena  
Senior IT Manager  
Industrias Nacionales, C. por A., Dominican Republic

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